Kelsey-Seybold Clinic®
Changing the way health cares.℠

COVID-19 Screening and Testing Information

- COVID-19 testing is being conducted at Kelsey-Seybold Clinic after an individual clinical assessment is completed by a physician or Advanced Clinical Practitioner via a Video Visit. Each patient is individually assessed and a referral is made for COVID-19 testing if the patient meets the Centers for Disease Control (CDC) criteria. Patients are educated to continue to monitor symptoms and to keep in touch with their Kelsey-Seybold provider if symptoms change, if they have further questions, or if they are concerned for any reason.

- If the patient is referred for testing, they receive individual instructions from their doctor on the time and date of their COVID-19 test.

- Typical turnaround time for COVID-19 test results is 48 hours.

- Patients presenting with suspected COVID-19 symptoms are asked to first conduct a "Virtual Visit" for safety reasons. Patients receive personalized assistance from our Contact Center staff if they need help scheduling, setting up or conducting their visit.

- Patients with questions, needing assistance with Virtual Health Visits, or wishing to reach their physician's office can call our 24/7 Contact Center for help at **713-442-0000**.

- Kelsey-Seybold is accepting new patients for Virtual Health currently.

- When patients need to speak with their doctor, they can call their doctor's office and can also message their doctor using MyKelseyOnline.com

- When patients need help after hours, our **24/7 Contact Center** is available at **713-442-0000** to connect patients to our After-Hours Nurse Triage Team. For life- or limb-threatening emergencies, patients should call **911**.

Regional Testing Sites – Available by Physician Referral

CLINIC LOCATION	AVAILABILITY
Berthelsen Main Campus	**NOW OPEN**
Spring Medical and Diagnostic Center	**NOW OPEN**
Fort Bend Medical and Diagnostic Center	**NOW OPEN**
Summer Creek	**OPENING FRIDAY, JUNE 19**
Clear Lake	**OPENING TUESDAY, JUNE 23**

To protect other patients and our Kelsey-Seybold providers and staff, we ask all patients to wear a mask or cloth face protection and keep it on for the duration of their clinic visit. If a patient does not have a mask, we will provide one.